

# 4 Windsor, Staines and Feltham to London Waterloo



## Train times

10 December 2023 to 1 June 2024

## Your timetable

This pocket timetable shows the full service between **Windsor & Eton Riverside, Datchet, Sunnymeads, Wraysbury, Staines, Ashford, Feltham and London Waterloo** including trains via Hounslow and Richmond.

## Buy a ticket before you board

You need to buy a valid ticket before you get on your train. We know that most of our passengers do this before travelling, and we have a duty to those passengers to make sure no-one travels without paying. This is why we run a penalty fares scheme across most of our network.

If you travel without a valid ticket to or from a station within the penalty fares area, you may have to pay a penalty fare. A Penalty Fare is £100 plus the price of the full single fare applicable for your intended journey. However, if it is paid within 21 days, the Penalty Fare is reduced to £50 plus the price of the single fare applicable.

We have a policy to, wherever possible, prosecute everyone who deliberately avoids paying.

## Travel with Confidence

So that you can travel with confidence, we are ventilating trains to refresh air, improving information about journeys and trains, and extensively cleaning trains and stations.

## Automated Delay Repay

We have introduced a new Automated Delay Repay (ADR) system that drastically cuts the time it takes to claim and receive compensation if your train is late.

ADR works for all customers who have bought Advance tickets or a Touch Smartcard season ticket from our website.

If you have a Touch Smartcard season ticket, you will need to touch in and out at the beginning and end of your journey, sign up for a Delay Repay account at **[delayerepay.southwesternrailway.com](https://delayerepay.southwesternrailway.com)** and select 'Auto Delay Repay'. (The email addresses you use for 'My Account' and 'Delay Repay' must match.)

To find out more about Automated Delay Repay, visit: **[southwesternrailway.com/contact-and-help/refunds-and-compensation/delay-repay/automated-delay-repay](https://southwesternrailway.com/contact-and-help/refunds-and-compensation/delay-repay/automated-delay-repay)**.

## Changes to train times

Network Rail need to do engineering work to maintain and improve the rail network. They do a lot of this work at weekends and during holiday periods, but they also need to do some work overnight during the week.

If we need to close rail lines so Network Rail can carry out work, buses will replace train services. We may also have to alter train services over a wider area.

Please check for any changes to train times before travelling at weekends, late in the evening or early in the morning.

Look for the 'Changes to train times' posters at stations, or visit our website at **southwesternrailway.com**.

## No-smoking policy

For the comfort of all our customers, smoking and using e-cigarettes is not allowed on any part of our trains or stations.

You can smoke outside the station entrance or in our car parks.

## Cycles on trains

The services in this timetable have limited room for cycles, so we have had to apply some restrictions. The ★ symbol, with train times printed in **blue**, shows which trains have restrictions. These restrictions are explained in the 'Guide to notes and symbols' section.

We will carry folding cycles on any train, as long as they can be folded small enough to be carried safely in the luggage rack. Cycles are not allowed on buses that replace trains during engineering work.



**MONDAY TO FRIDAY**
**Windsor & Eton Riverside, Staines and Feltham to Richmond and London Waterloo**

Notes						★		★	★	★	★	★	★	★	★	★	★	★	★	★	★	★	★						
<b>Windsor &amp; Eton Riverside</b> d					0553			0623			0656			0726				0753			0823			0853			0926		
<b>Datchet</b> d					0556			0626			0659			0729				0756			0827			0857			0929		
<b>Sunnymeads</b> d					0559			0629			0702			0732				0759			0830			0900			0932		
<b>Wraysbury</b> d					0602			0632			0705			0735				0802			0834			0904			0935		
<b>Staines</b> d	0453	0537	0556	0603	0608	0625	0629	0638	0654	0659	0711	0718	0723	0728	0741	0748	0758	0803	0808	0828	0833	0840	0858	0903	0910	0928	0933	0941	
<b>Ashford</b> d	0456	0540		0606	0611	0628		0641	0657		0714	0721	0726		0744	0751		0806	0811		0836	0843		0906	0913		0936	0944	
<b>Feltham</b> d	0501	0545	0602	0611	0616	0633	0637	0646	0702	0706	0719	0726	0731	0735	0749	0756	0805	0811	0816	0835	0841	0848	0905	0911	0918	0935	0941	0949	
Hounslow	a				0617			0638			0707							0816				0846			0916			0946	
Whitton	a	0505	0549			0620			0650				0723	0730			0753	0800			0820			0852		0922		0954	
Twickenham	a	0508	0552	0607		0623		0642	0653		0711	0726	0733		0740	0756	0803	0810		0823	0840		0855	0910		0925	0940	0957	
Richmond	a	0513	0557	0613		0627		0646	0657		0715	0730	0738		0745	0800	0807	0815		0828	0845		0859	0915		0929	0945	1002	
Putney	a	0524	0604	0620	0637	0634	0707	0653	0704	0737		0737		0807		0807		0837	0834		0907	0906		0937	0936		1007	1008	
Clapham Junction	a	0530	0609	0625	0643	0638	0713	0657	0708	0743	0724	0741	0747	0813	0753	0811	0817	0823	0843	0839	0853	0913	0910	0923	0943	0940	0953	1013	1013
Vauxhall	a	0537	0614	0630	0650	0644	0719		0715	0750		0747	0753	0820		0817	0824		0850	0844	0900	0920	0916		0950	0946		1021	1018
London Waterloo	a	0542	0619	0637	0656	0649	0728	0709	0722	0758	0736	0754	0800	0828	0806	0824	0831	0841	0857	0853	0907	0928	0923	0936	0958	0953	1004	1028	1024

Late night and weekend trains may be altered due to engineering works.  
Please check at [southwesternrailway.com](http://southwesternrailway.com) before travelling.

★ Passengers travelling with cycles may not join or leave services at stations with train times shown in blue.  
For guide to all other notes and symbols see end of timetable.





















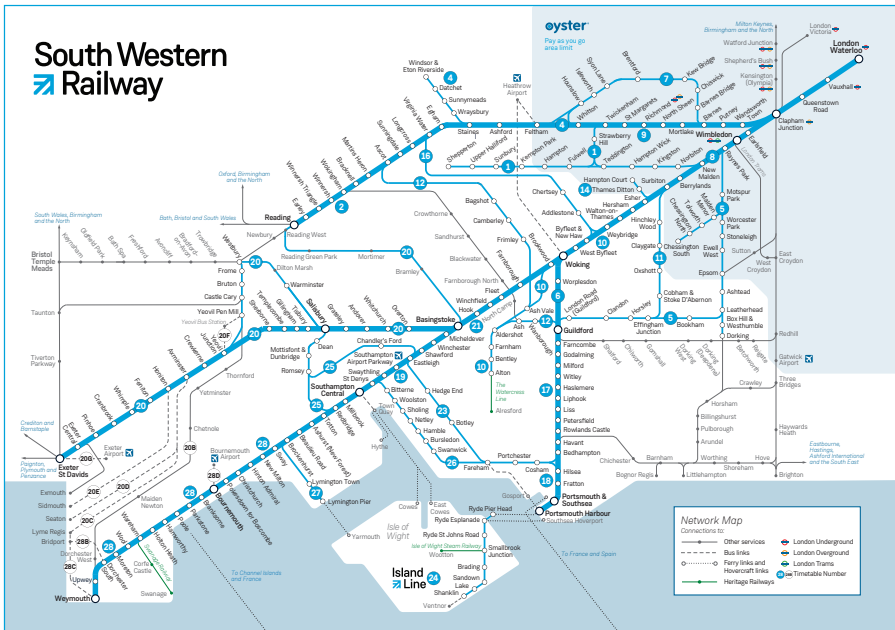








# South Western Railway



## Changing trains

Most journeys shown in this timetable are direct trains, shown in **bold type**. However, you may be able to make other journeys or reach your destination more quickly by changing trains. To help you find these alternative trains, we show them in the timetable with *light italic type*. A letter against the time will show where you need to change trains – please check the ‘Notes’ section for an explanation of these letters.

Please allow plenty of time to change trains. At most stations you will need to allow at least five minutes. You will need longer at some stations, and this is shown in the ‘Station information’ table in this timetable. For example ⑩ means you should allow 10 minutes to change trains at this station.

**MONDAY TO FRIDAY**
**London Waterloo and Richmond to Feltham, Staines and Windsor & Eton Riverside**

	Notes																	★	★	★	★	★	★	★					
London Waterloo	d		0526		0522	0550	0557c	0552	0620	0633	0622	0650	0703	0652	0720	0733	0722	0750	0803	0752	0820	0833	0822	0850	0903	0852	0920	0933	0922
Vauxhall	d		0530		0526		0601c	0556		0637	0626		0707	0656		0737	0726		0807	0756		0837	0827		0907	0857		0937	0926
Clapham Junction	d	0506	0536		0532	0558	0607c	0602	0628	0643	0632	0658	0713	0702	0728	0743	0732	0758	0813	0802	0828	0843	0835	0858	0913	0903	0928	0943	0932
Putney	d	0512			0538		0611c	0608		0647	0638		0717	0708		0747	0738		0817	0809		0847	0841		0917	0909		0947	0938
Richmond	d	0522	0544			0606	0617c		0636	0653		0706	0723		0736	0753		0806	0823		0836	0853		0906	0923		0936	0953	
Twickenham	d	0527	0548			0610	0627		0640	0657		0710	0727		0742	0757		0810	0827		0840	0857		0910	0927		0940	0957	
Whitton	d	0530					0630			0700			0730			0800			0830			0900			0930			1000	
Hounslow	d				0602			0632			0702			0732			0802			0832			0902			0932			1002
<b>Feltham</b>	a	0534	0554		0609	0616	0634	0638	0646	0704	0708	0716	0734	0738	0747	0804	0808	0816	0834	0838	0846	0904	0908	0916	0934	0938	0946	1004	1008
<b>Ashford</b>	a	0538			0613		0638	0642		0708	0712		0738	0742		0808	0812		0838	0842		0908	0912		0938	0942		1008	1012
<b>Staines</b>	a	0542	0601	0609	0617	0622	0641	0646	0652	0711	0716	0722	0741	0746	0754	0811	0816	0822	0841	0846	0852	0911	0916	0922	0941	0946	0953	1011	1016
<b>Wraysbury</b>	a			0613			0646			0716			0746			0816			0846			0916			0946			1016	
<b>Sunnymeads</b>	a			0616			0649			0719			0749			0819			0849			0919			0949			1019	
<b>Datchet</b>	a			0619			0653			0723			0752			0822			0852			0923			0952			1022	
<b>Windsor &amp; Eton Riverside</b>	a			0626			0659			0729			0756			0826			0856			0929			0956			1026	

Late night and weekend trains may be altered due to engineering works.  
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★ Passengers travelling with cycles may not join or leave services at stations with train times shown in blue.  
For guide to all other notes and symbols see end of timetable.



**MONDAY TO FRIDAY**
**London Waterloo and Richmond to Feltham, Staines and Windsor & Eton Riverside**

Notes															★	★	★	★	★	★	★	★	★	★	★	★	★		
London Waterloo	d	1433	1422	1450	1503	1452	1520	1533	1522	1550	1603	1552	1620	1633	1622	1650	1703	1652	1713	1720	1733	1722	1750	1803	1752	1813	1820	1833	1822
Vauxhall	d	1437	1426		1507	1456		1537	1526		1607	1556		1637	1626		1707	1656	1717		1737	1726		1807	1756	1817		1837	1826
Clapham Junction	d	1443	1432	1458	1513	1502	1528	1543	1532	1558	1613	1602	1628	1643	1632	1658	1713	1702	1723	1728	1743	1732	1758	1813	1802	1823	1828	1843	1832
Putney	d	1447	1438		1517	1508		1547	1538		1617	1608		1647	1638		1717	1708	1727		1747	1738		1817	1808	1827		1847	1838
Richmond	d	1453		1506	1523		1536	1553		1606	1623		1636	1653		1706	1723		1733	1737	1753		1806	1823		1833	1837	1853	
Twickenham	d	1457		1510	1527		1540	1557		1610	1627		1640	1657		1710	1727		1737	1741	1757		1810	1827		1837	1841	1857	
Whitton	d	1500			1530			1600			1630			1700			1730				1800			1830				1900	
Hounslow	d		1502			1532			1602			1632		1702			1732				1802			1832				1902	
<b>Feltham</b>	a	1504	1508	1516	1534	1538	1546	1604	1608	1616	1634	1638	1646	1704	1708	1716	1734	1738	1742	1746	1804	1808	1816	1834	1838	1842	1846	1904	1908
<b>Ashford</b>	a	1508	1512		1538	1542		1608	1612		1638	1642		1708	1712		1738	1742	1747		1808	1812		1838	1842	1847		1908	1912
<b>Staines</b>	a	1511	1516	1522	1541	1546	1552	1611	1616	1623	1641	1646	1652	1711	1716	1722	1741	1746	1750	1754	1811	1816	1822	1841	1846	1850	1854	1911	1916
<b>Wraysbury</b>	a	1516			1546			1616			1646			1716			1746				1816			1846				1916	
<b>Sunnymeads</b>	a	1519			1549			1619			1649			1719			1749				1819			1849				1919	
<b>Datchet</b>	a	1522			1552			1622			1652			1722			1752				1822			1852				1922	
<b>Windsor &amp; Eton Riverside</b>	a	1526			1556			1626			1658			1728			1758				1828			1858				1928	

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## GUIDE TO NOTES AND SYMBOLS

- a Arrival time.
- b Change at Clapham Junction.
- c Change at Twickenham.
- d Departure time.
- h Change at Richmond.
- FX** Service does not run on Friday.
- FO** Service runs on Friday only.
- SO** Service runs on Saturday morning only.
- SX** Service does not run on Saturday.
- ★ Passengers travelling with cycles may not join or leave services at stations with train times shown in blue.

All services in this timetable are operated by South Western Railway.

- ⊖ Interchange for London Underground services. Visit [tfl.gov.uk](http://tfl.gov.uk) for details.
- P Car Park.
- ↔ Interchange for Heathrow - Feltham Railair.
- Ⓜ Minimum connection time where different from the standard five minutes.
- #9 Refers to the timetable number which shows the full service between this station and London Waterloo.

### Cycles on trains - Monday to Friday

At peak times the following restrictions apply in the area bounded by Reading, Hook, Alton, Guildford and Dorking.

Passengers travelling with cycles may not join or leave services timed to arrive at London Waterloo between 0715 and 1000 inclusive or timed to depart from London Waterloo between 1645 and 1900 inclusive.

Passengers travelling with cycles may not join or leave services timed to depart from Clapham Junction between 0745 and 0900 inclusive in an area bounded by Clapham Junction, Strawberry Hill and Feltham.

### Travelling after midnight?

Trains which run after midnight are shown at the end of the day.

## STATION INFORMATION

See notes for explanation of symbols.

Windsor & Eton R'side	P		
Datchet			
Sunnymeads			
Wraybury			
Staines	P		
Ashford	P		
Feltham	P	↔	
Hounslow	P		#7
Whitton			#9
Twickenham	P		#9
Richmond	P	⊖	#9
Putney			#9
Clapham Junction	Ⓜ		
Vauxhall		⊖	
London Waterloo	Ⓜ	⊖	

# South Western Railway and Community Rail Partnerships

We are committed to working with Community Rail Partnerships (CRPs) across our network. CRPs are not-for-profit organisations that help to further connect the railway with the communities they serve. They work closely with SWR to promote healthy and sustainable travel, design projects which bring communities together, as well as support social and economic development. SWR is proud to provide core funding and support to 12 CRPs on our network.

## Reading to Windsor Community Rail Partnership

Part of the Southeast Communities Rail Partnership

The Reading to Windsor Community Rail Partnership will aim to:

- bring people together to support their important community asset
- enhance their local environment,
- increase the use of rail travel by supporting tourism and local businesses
- make improvements to integrated travel

Find out more at [southeastcrp.org](http://southeastcrp.org)







Visit us at [southwesternrailway.com](https://southwesternrailway.com)

- Buying tickets online
- Live train information
- Train times
- Special offers and days out
- Plan your journey
- Latest news

## Customer Service Centre

**0345 6000 650**

Monday to Friday 0800 - 2000

Saturday 0900 - 1800

Sunday 0900 - 1600

Our UK based team are available for:

- Comments and suggestions

## Assisted Travel

**0800 5282 100**

**Text relay 18001 0800 5282 100**

A freephone service open 24 hours for older and disabled customers.

We recommend booking assistance **2 hours in advance**.

## National Rail Enquiries

**03457 48 49 50**

Train times, fares and rail information.

## Free travel alerts

[southwesternrailway.com/alerts](https://southwesternrailway.com/alerts)

Keeping our registered customers up-to-date with their service running information, delays and alterations.

## Twitter [@SW\\_Help](https://twitter.com/SW_Help)

Follow South Western Railway on Twitter and be the first to know what's happening on our network.

## Facebook [Facebook.com/SWRailway](https://Facebook.com/SWRailway)

Providing South Western Railway network information and details of our latest offers.

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