

# 21

## Basingstoke to London Waterloo



### Train times

15 December 2024 to 17 May 2025

South Western  
 Railway

## Your timetable

This timetable shows a summary of services between **Basingstoke, Woking, Clapham Junction and London Waterloo.**

## Buy a ticket before you board

You need to buy a valid ticket before you get on your train. We know that most of our passengers do this before travelling, and we have a duty to those passengers to make sure no-one travels without paying. This is why we run a penalty fares scheme across most of our network.

If you travel without a valid ticket to or from a station within the penalty fares area, you may have to pay a penalty fare. A Penalty Fare is £100 plus the price of the full single fare applicable for your intended journey. However, if it is paid within 21 days, the Penalty Fare is reduced to £50 plus the price of the single fare applicable.

We have a policy to, wherever possible, prosecute everyone who deliberately avoids paying.

## Travel with Confidence

So that you can travel with confidence, we are ventilating trains to refresh air, improving information about journeys and trains, and extensively cleaning trains and stations.

## Automated Delay Repay

We have introduced a new Automated Delay Repay (ADR) system that drastically cuts the time it takes to claim and receive compensation if your train is late.

ADR works for all customers who have bought Advance tickets or a Touch Smartcard season ticket from our website.

If you have a Touch Smartcard season ticket, you will need to touch in and out at the beginning and end of your journey, sign up for a Delay Repay account at **delayrepay.southwesternrailway.com** and select 'Auto Delay Repay'. (The email addresses you use for 'My Account' and 'Delay Repay' must match.)

To find out more about Automated Delay Repay, visit: **southwesternrailway.com/contact-and-help/refunds-and-compensation/delay-repay/automated-delay-repay.**

## Changes to train times

Network Rail need to do engineering work to maintain and improve the rail network. They do a lot of this work at weekends and during holiday periods, but they also need to do some work overnight during the week.

If we need to close rail lines so Network Rail can carry out work, buses will replace train services. We may also have to alter train services over a wider area.

Please check for any changes to train times before travelling at weekends, late in the evening or early in the morning.

Look for the 'Changes to train times' posters at stations, or visit our website at **southwesternrailway.com**.

## No-smoking policy

For the comfort of all our customers, smoking and using e-cigarettes is not allowed on any part of our trains or stations.

You can smoke outside the station entrance or in our car parks.

## Cycles on trains

The services in this timetable have limited room for cycles so we have had to apply some restrictions. The ▼ and ★ symbol, with train times printed in **blue**, show restricted trains. These restrictions are explained in the 'Guide to notes and symbols' section.

We will carry folding cycles on any train as long as they can be folded small enough to be carried safely in the luggage rack. Cycles are not allowed on buses that replace trains during engineering works.



**MONDAY TO FRIDAY**
**Basingstoke to Woking, Clapham Junction and London Waterloo**

	Notes	□	□	□▼	□▼ ★	□	□▼	□	□	□	□	□▼	□	□	□	□▼	□	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼		
Basingstoke	d	0454	0540	0554	0627	0636	0651	0644	0705	0654	0715	0729	0735	0745	0730	0759	0754	0815	0829	0835	0859	0916	0930	0936	0957	1013	1030	1035	1057
Woking	a	0528	0605	0612	0646	0655		0710		0728	0734			0808	0805		0833	0840	0848	0854	0918	0942	0949	0954	1015	1039	1049		1115
Clapham Junction	a	0600	0625	0633	0706	0715														0914	0939	1002	1011	1015	1036			1111	1136
London Waterloo	a	0611	0634	0642	0721	0726	0736	0737	0747	0757	0806	0814	0819	0836	0839	0843	0900	0908	0918	0925	0951	1011	1020	1024	1049	1104	1115	1120	1149

	Notes	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼		
Basingstoke	d	1112	1130	1135	1157	1214	1230	1235	1257	1316	1330	1335	1357	1412	1429	1435	1457	1512	1530	1535	1557	1613	1630	1635	1657	1712	1730	1735	1757
Woking	a	1137	1149		1215	1240	1250		1315	1342	1349		1416	1437	1449		1515	1538	1549		1615	1638	1649		1716	1737	1749		1816
Clapham Junction	a			1211	1236			1312	1336			1412	1436			1511	1536			1611	1636			1711	1736			1811	1836
London Waterloo	a	1206	1216	1220	1249	1305	1318	1321	1349	1409	1417	1421	1449	1506	1516	1520	1549	1607	1616	1620	1645	1704	1716	1720	1751	1804	1819	1820	1849

	Notes	□	□▼	□	□▼	□	□	□	□▼	□	□	□▼	□▼	□	□▼	□	□	□▼	□									
Basingstoke	d	1812	1830	1835	1901	1912	1935	1924	2011	2012	2035	2112	2129	2136	2209	2241	2224	2308	2344									
Woking	a	1838	1849		1920	1938		1958	2030	2038	2053	2130	2147	2155	2227	2300	2258	2326	0020									
Clapham Junction	a			1911	1940		2010	2029	2052		2116	2156		2215	2252	2320		2346										
London Waterloo	a	1904	1919	1920	1949	2004	2019	2038	2101	2105	2129	2205	2212	2224	2301	2330	2332	2356										

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For guide to all other notes and symbols see end of timetable.

## SATURDAY

## Basingstoke to Woking, Clapham Junction and London Waterloo

Notes	□	□▼	□▼	□	□	□▼	□	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□
<b>Basingstoke</b> d	0454	0559	0630	0641	0624	0657	0705	0715	0730	0743	0758	0812	0830	0836	0857	0912	0930	0936	0957	1012	1030	1035	1057	1112	1130	1136	1157	1212
<b>Woking</b> a	0528	0618	0648	0659	0658	0716	0723	0740	0748		0817	0839	0848		0915	0938	0948		1016	1038	1048		1115	1138	1148		1215	1238
<b>Clapham Junction</b> a	0600	0640			0728	0736	0743			0822	0837			0911	0935			1011	1036			1111	1139			1211	1235	
<b>London Waterloo</b> a	0612	0649	0714	0729	0737	0746	0752	0805	0816	0831	0849	0904	0916	0920	0949	1003	1016	1020	1049	1106	1116	1120	1149	1209	1214	1224	1246	1306

Notes	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□	□▼	□
<b>Basingstoke</b> d	1230	1236	1257	1312	1330	1336	1357	1412	1430	1436	1457	1512	1530	1536	1557	1612	1630	1636	1657	1712	1730	1736	1757	1812	1830	1836	1857	1912
<b>Woking</b> a	1248		1315	1338	1348		1415	1438	1448		1515	1538	1548		1615	1638	1648		1715	1738	1748		1815	1838	1848		1915	1938
<b>Clapham Junction</b> a		1311	1335			1411	1435			1511	1535			1611	1635			1711	1735			1811	1835			1911	1935	
<b>London Waterloo</b> a	1315	1320	1349	1404	1416	1420	1449	1504	1516	1520	1549	1604	1616	1620	1649	1704	1716	1720	1749	1804	1816	1820	1849	1904	1916	1920	1949	2004

Notes	□▼	□	□▼	□	□	□	□	□▼	□	□▼	□	□▼	□	□	□▼	□	□												
<b>Basingstoke</b> d	1930	1936	2010	1954	2014	2036	2024	2110	2054	2130	2136	2209	2241	2224	2309	2315	2344												
<b>Woking</b> a	1948		2030	2028	2040		2058	2130	2128	2148	2154	2227	2300	2258	2328	2334	0018												
<b>Clapham Junction</b> a		2011	2055			2110	2127	2155			2214	2247	2323	2327	2348	0001	0053												
<b>London Waterloo</b> a	2016	2020	2104	2106	2109	2119	2136	2204	2206	2216	2223	2258	2332	2336	2359	0012	0103												

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For guide to notes and symbols see end of timetable.

**SUNDAY**

**Basingstoke to Woking, Clapham Junction and London Waterloo**

Notes	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32		
<b>Basingstoke</b> d	0720	0744	0810	0816	0845	0904	0916	0944	1000	1004	1016	1044	1100	1104	1116	1145	1200	1205	1216	1244	1300	1304	1316	1344	1400	1404	1416	1444
<b>Woking</b> a	0739	0802	0828	0850	0903	0923	0950	1002	1019	1024	1050	1102	1118	1123	1150	1203	1218	1223	1250	1302	1318	1323	1350	1402	1418	1423	1450	1502
<b>Clapham Junction</b> a	0805	0832	0856	0925	0929	0947	1025	1029	1041	1044	1125	1129	1141	1144	1223	1227	1239	1243	1323	1327	1339	1343	1423	1427	1439	1443	1523	1527
<b>London Waterloo</b> a	0818	0843	0909	0937	0940	0957	1036	1040	1051	1055	1136	1139	1152	1155	1234	1237	1249	1254	1334	1337	1349	1354	1434	1437	1449	1454	1534	1537

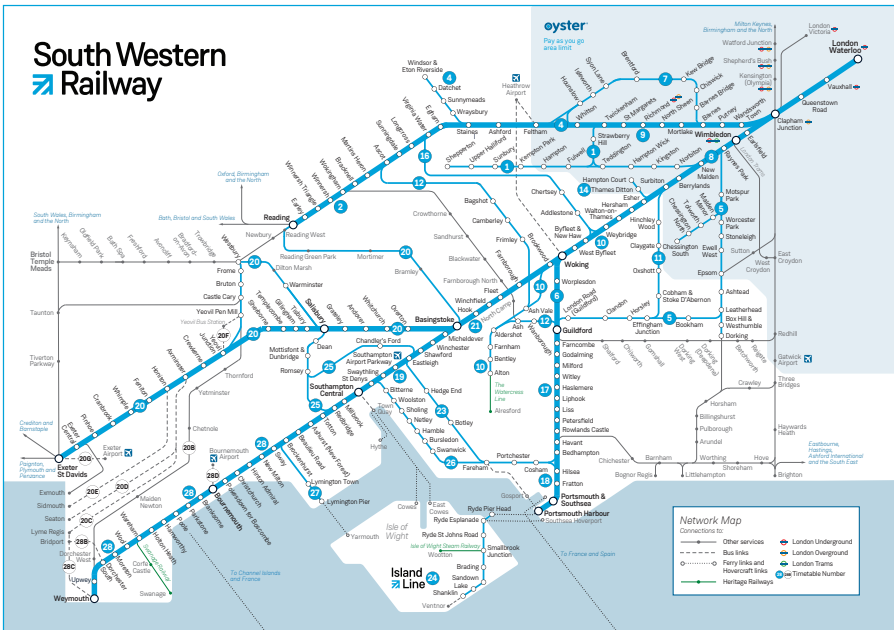
Notes	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	
<b>Basingstoke</b> d	1500	1504	1535	1516	1544	1600	1604	1635	1616	1644	1700	1704	1728	1735	1716	1744	1800	1804	1827	1835	1816	1844	1900	1904	1927	1935	1916	1944	
<b>Woking</b> a	1518	1523	1553	1550	1608	1618	1623	1653	1650	1708	1718	1723	1753	1750	1808	1818	1823	1853	1850	1908	1918	1923	1953	1950	2008	2008	2008	2008	2008
<b>Clapham Junction</b> a	1539	1543	1614	1623	1628	1639	1643	1714	1723	1728	1739	1743	1807	1814	1823	1829	1839	1843	1907	1915	1923	1928	1939	1943	2007	2015	2023	2028	
<b>London Waterloo</b> a	1549	1554	1624	1634	1639	1649	1654	1724	1734	1739	1749	1754	1816	1825	1834	1839	1849	1854	1917	1925	1934	1939	1949	1954	2016	2024	2034	2039	

Notes	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42
<b>Basingstoke</b> d	2000	2004	2035	2016	2044	2100	2104	2135	2116	2144	2204	2150	2235	2216	2244	2310	2316	2344										
<b>Woking</b> a	2018	2023	2053	2050	2108	2118	2123	2153	2150	2208	2223	2220	2254	2250	2308	2328	2350	0002										
<b>Clapham Junction</b> a	2039	2043	2114	2123	2128	2139	2143	2214	2223	2228	2243	2259	2314	2323	2328	2349	0023											
<b>London Waterloo</b> a	2049	2054	2124	2134	2139	2149	2154	2224	2234	2237	2254	2311	2324	2334	2339	2358	0033											

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For guide to notes and symbols see end of timetable.

# South Western Railway



## Changing trains

Most journeys shown in this timetable are direct trains, shown in **bold type**. However, you may be able to make other journeys or reach your destination more quickly by changing trains. To help you find these alternative trains, we show them in the timetable with *light italic type*. A letter against the time will show where you need to change trains – please check the ‘Notes’ section for an explanation of these letters.

Please allow plenty of time to change trains. At most stations you will need to allow at least five minutes. You will need longer at some stations, and this is shown in the ‘Station information’ table in this timetable. For example ⑩ means you should allow 10 minutes to change trains at this station.

# MONDAY TO FRIDAY

# London Waterloo, Clapham Junction and Woking to Basingstoke

Notes	□	□	□	▾	□	▾	□	□	▾	□	□	□	▾	□	▾	□	□	□	▾	□	▾	□	□	□	▾	□	▾	□	
London Waterloo	d	0530		0630	0635	0703	0710	0735	0712	0750	0805	0742	0808	0820	0812	0850	0905	0842	0909	0920	0912	0950	1005	0942	1009	1020	1012	1050	1105
Clapham Junction	d	0537u		0637u	0642u	0710u	0717u		0720u	0757u	0812u			0827u	0819u		0912u			0927u	0919u	0957u	1012u			1027u	1019u	1057u	1112u
Woking	d	0601	0620	0657	0702	0730	0736	0800	0750	0816		0819	0834	0846	0849	0916		0919	0934	0946	0949	1016		1019	1034	1046	1049	1116	
Basingstoke	a	0620	0658	0716	0722	0748	0758	0818	0826	0835	0848	0858	0902	0906	0928	0936	0947	0958	1002	1006	1028	1035	1048	1058	1102	1106	1128	1135	1148

Notes	□	□	▾	□	▾	□	□	□	▾	□	▾	□	□	□	▾	□	▾	□	□	□	▾	□	▾	□	□	□	▾	□	
London Waterloo	d	1042	1109	1120	1112	1150	1205	1142	1209	1220	1212	1250	1305	1242	1309	1320	1312	1350	1405	1342	1409	1420	1412	1450	1505	1442	1509	1520	1512
Clapham Junction	d			1127u	1119u	1157u	1212u			1227u	1219u	1257u	1312u			1327u	1319u	1357u	1412u			1427u	1419u	1457u	1512u			1527u	1519u
Woking	d	1120	1134	1146	1149	1216		1219	1234	1247	1249	1316		1319	1334	1346	1349	1417		1422	1434	1446	1449	1516		1519	1534	1546	1549
Basingstoke	a	1158	1202	1206	1228	1235	1247	1258	1302	1306	1328	1335	1347	1358	1402	1406	1428	1436	1448	1458	1502	1506	1528	1535	1547	1558	1602	1606	1626

Notes	▾	□	□	□	▾	□	★	□	□	□	▾	□	★	▾	□	★	★	▾	□	★	▾	□	★	□	□	▾	□	▾	□
London Waterloo	d	1550	1605	1542	1609	1620	1635	1650	1705	1642	1709	1723	1735	1720	1753	1805	1750	1807	1823	1835	1820	1850	1905	1841	1909	1920	1912	1950	2005
Clapham Junction	d	1557u	1612u		1627u		1657u										1814u						1912u	1848u		1927u	1919u	1957u	2012u
Woking	d	1616		1618	1634	1646u	1659u			1721	1734			1745			1815	1834		1845				1908	1934	1946u	1949		
Basingstoke	a	1635	1647	1658	1702	1706	1718	1735	1745	1800	1802	1806	1815	1821	1835	1845	1853	1902	1907	1916	1930	1931	1947	1949	2001	2006	2029	2034	2047

Notes	□	□	▾	□	□	□	▾	□	□	□	□	□	□	□	FO	FX	SO	SO											
London Waterloo	d	1942	2009	2020	2105	2042	2109	2120	2205	2142	2208	2220	2250	2305	2340	2342	2348	0014	0105										
Clapham Junction	d	1949u		2027u	2112u	2049u		2127u	2212u	2149u	2215u	2227u	2257u	2312u	2347u	2350u	2355u	0021u	0115										
Woking	d	2019	2034	2046		2119	2134	2146		2219	2235	2246	2318	2332	0008	0020	0029	0054	0142										
Basingstoke	a	2058	2102	2106	2147	2155	2202	2206	2248	2258	2303	2306	2337	2351	0027	0058	0107	0131	0209										

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# SATURDAY

# London Waterloo, Clapham Junction and Woking to Basingstoke

Notes	□	□	□	▾	▾	□	□	▾	□	□	□	▾	□	▾	□	□	□	▾	□	▾	□	□	▾	□	▾	□			
London Waterloo	d	0530	<i>0545k</i>	0630	0637	0710	0735	0712	0750	0805	0742	0809	0820	0812	0850	0905	0842	0909	0920	0912	0950	1005	0942	1009	1020	1012	1050	1105	1042
Clapham Junction	d	0537u	<i>0552k</i>	0637u	0644u	0717u		0720u	0757u	0812u		0809	0827u	0819u	0857u	0912u		0927u	0919u	0957u	1012u		0942	1009	1028u	1019u	1057u	1112u	
Woking	d	0603	0620	0657	0705	0736	0800	0749	0816		0819	0834	0846	0849	0916		0919	0934	0947	0949	1016		1019	1034	1046	1049	1116		1119
Basingstoke	a	0622	0658	0716	0724	0758	0819	0828	0835	0848	0858	0902	0906	0928	0935	0947	0958	1002	1006	1028	1039	1047	1058	1102	1106	1128	1135	1147	1158

Notes	□	▾	□	▾	□	□	□	▾	□	▾	□	□	□	▾	□	▾	□	□	□	▾	□	▾	□	□	▾	□	▾		
London Waterloo	d	1109	1120	1112	1150	1205	1142	1209	1220	1212	1250	1305	1242	1309	1320	1312	1350	1405	1342	1409	1420	1412	1450	1505	1442	1509	1520	1512	1550
Clapham Junction	d		1127u	1119u	1157u	1212u			1227u	1219u	1257u	1312u			1327u	1319u	1357u	1412u			1427u	1419u	1457u	1512u			1527u	1519u	1557u
Woking	d	1134	1148	1149	1216		1220	1234	1246	1249	1316		1319	1334	1346	1349	1416		1419	1434	1446	1449	1516		1519	1534	1546	1549	1616
Basingstoke	a	1202	1207	1228	1235	1247	1258	1302	1306	1328	1335	1348	1358	1402	1406	1428	1435	1447	1458	1502	1506	1528	1535	1547	1558	1602	1606	1628	1635

Notes	□	□	□	▾	□	▾	□	□	□	▾	□	▾	□	□	□	▾	□	▾	□	□	□	▾	□	▾	□	□	□	▾	
London Waterloo	d	1605	1542	1609	1620	1612	1650	1705	1642	1709	1720	1712	1750	1805	1742	1809	1820	1812	1850	1905	1842	1909	1920	1912	1950	2005	1942	2009	2020
Clapham Junction	d	1612u			1627u	1619u	1657u	1712u			1727u	1719u	1757u	1812u			1827u	1819u	1857u	1912u			1927u	1919u	1957u	2012u			2027u
Woking	d		1620	1634	1646	1649	1716		1719	1734	1746	1749	1816		1819	1834	1846	1849	1916		1919	1934	1946u	1949	2016		2019	2034	2046
Basingstoke	a	1647	1658	1702	1706	1729	1735	1747	1758	1802	1806	1828	1835	1847	1858	1902	1906	1928	1935	1947	1958	2002	2006	2028	2035	2047	2058	2102	2106

Notes	□	□	□	□	□	▾	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	
London Waterloo	d	2012	2050	2105	2042	2109	2120	2112	2205	2142	2209	2220	2212	2250	2305	2339	2342	0010	0014	0105									
Clapham Junction	d	2019u	2057u	2112u		2127u	2119u	2212u				2227u	2219u	2257u	2312u	2346u	2349u	0017u	0021u	0115									
Woking	d	2049	2116		2119	2134	2146	2149		2219	2234	2246	2249	2316	2332	0008	0019	0040	0053	0149									
Basingstoke	a	2128	2135	2147	2158	2202	2206	2226	2249	2258	2302	2306	2326	2335	2351	0027	0057	0058	0131	0216									

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Please check at [southwesternrailway.com](http://southwesternrailway.com) before travelling.

For guide to notes and symbols see end of timetable.

**SUNDAY**

London Waterloo, Clapham Junction and Woking to Basingstoke

Notes	□	□	□▼	□	□	□▼	□	□	□▼	□	□	□▼	□	□	□▼	□	□	□▼	□	□	□▼	□	□	□▼	□	□	□▼		
																			D									D	
London Waterloo	d		0753	0815	0835	0853	0915	0935	0953	1015	1035	1054	1115	1135	1154	1215	1235	1254	1315	1307	1335	1354	1415	1435	1454	1520	1535	1550	1537
Clapham Junction	d		0803u	0823u	0845u	0903u	0924u	0945u	1003u	1023u	1045u	1103u	1123u	1145u	1203u	1223u	1242u	1303u	1323u	1315u	1342u	1403u	1423u	1442u	1503u	1527u	1542u	1558u	1546
Woking	d	0746	0828	0846	0907	0928	0946	1007	1028	1046	1107	1128	1146	1207	1228	1246	1307	1328	1345	1346	1407	1428	1446	1507	1528	1546	1607	1621	1623
Basingstoke	a	0821	0846	0905	0926	0946	1006	1026	1046	1105	1126	1146	1205	1226	1246	1305	1326	1346	1404	1421	1426	1446	1505	1526	1546	1605	1626	1646	1654

Notes	□	□▼	□	□	D	□	□▼	□	□▼	□	D	□	□▼	□	□▼	□	D	□	□▼	□	□▼	□	D	□	□▼	□	□▼	□	
London Waterloo	d	1605	1620	1635	1650	1637	1705	1720	1735	1745	1750	1737	1805	1820	1835	1845	1850	1837	1905	1920	1935	1945	1950	1937	2005	2020	2035	2045	2050
Clapham Junction	d	1612u	1627u	1642u	1658u	1646	1712u	1727u	1742u	1753u	1758u	1746	1812u	1827u	1842u	1853u	1858u	1846	1912u	1927u	1942u	1953u	1958u	1946	2012u	2027u	2042u	2053u	2058u
Woking	d	1637	1646	1707	1721	1723	1737	1746	1807	1813	1821	1823	1837	1846	1907	1913	1921	1923	1937	1946	2007	2013	2021	2023	2037	2046	2107	2114	2121
Basingstoke	a	1656	1705	1726	1746	1754	1756	1805	1826	1832	1846	1854	1856	1905	1926	1932	1946	1954	1956	2005	2026	2032	2046	2054	2056	2105	2126	2133	2146

Notes	D	□	□▼	□	□	D	□	□	□	D	□	□	□	□															
London Waterloo	d	2037	2105	2120	2135	2150	2137	2205	2220	2250	2237	2305	2307	2335	0010														
Clapham Junction	d	2046	2112u	2127u	2142u	2158u	2146	2212u	2227u	2258u	2246	2312u	2316	2344u	0017u														
Woking	d	2123	2137	2146	2207	2221	2223	2237	2246	2321	2323	2337	2346	0008	0042														
Basingstoke	a	2154	2156	2205	2226	2246	2254	2256	2305	2346	2353	2356	0021	0039	0100														

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For guide to notes and symbols see end of timetable.

## GUIDE TO NOTES AND SYMBOLS

All services in this timetable are operated by South Western Railway.

- D** Train divides at Woking - please ensure you travel in the correct portion.
- FX** Service does not run on Friday.
- FO** Service runs on Friday only.
- SO** Service runs on Saturday morning only.
- a** Arrival time.
- d** Departure time.
- k** Change at Woking.
- u** Stops to let passengers join the train only.
- I** First Class accommodation also available.
- ▼** Cycles only carried with advance reservation.

- P** Car Park.
- ⇄** Interchange for London Underground. Visit [tfl.gov.uk](http://tfl.gov.uk) for details.
- ↔** Woking - Railair coach link between Woking station and Heathrow Airport. Visit [firstbus.co.uk/railair](http://firstbus.co.uk/railair) for details.
- Ⓞ** Minimum connection time where different from the standard five minutes.
- #6** Number of the timetable which shows faster services between this station, Clapham Junction and London Waterloo.

### Travelling after midnight?

Trains which run after midnight are shown at the end of the day.

- ★** Passengers travelling with cycles may not join or leave services at stations with train times shown in blue.

### Cycles on trains - Monday to Friday

At peak times the following restrictions apply in the area bounded by Reading, Hook, Alton, Guildford and Dorking.

Passengers travelling with cycles may not join or leave services timed to arrive at London Waterloo between 0715 and 1000 inclusive or timed to depart from London Waterloo between 1645 and 1900 inclusive.

## STATION INFORMATION

See notes for explanation of symbols.

<b>Basingstoke</b>	<b>P</b>		
<b>Woking</b>	<b>P</b>	<b>←</b>	<b>#6</b>
<b>Clapham Junction</b>		<b>Ⓞ</b>	
<b>London Waterloo</b>		<b>Ⓞ</b>	<b>⇄</b>

Visit us at [southwesternrailway.com](https://southwesternrailway.com)

- Buying tickets online
- Live train information
- Train times
- Special offers and days out
- Plan your journey
- Latest news

## Customer Service Centre

**0345 6000 650**

Monday to Friday 0800 - 2000

Saturday 0900 - 1800

Sunday 0900 - 1600

Our UK based team are available for:

- Comments and suggestions

## Assisted Travel

**0800 5282 100**

**Text relay 18001 0800 5282 100**

A freephone service open 24 hours for older and disabled customers.

We recommend booking assistance **2 hours in advance**.

## National Rail Enquiries

**03457 48 49 50**

Train times, fares and rail information.

## Free travel alerts

[southwesternrailway.com/alerts](https://southwesternrailway.com/alerts)

Keeping our registered customers up-to-date with their service running information, delays and alterations.

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